

Shared Editing

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Concept

Collaborative creation and editing of shared computer artifacts

- Typically a shared *document*
- All users have the illusion that they edit the *same* document

Notion of *group awareness*

- Knowing what the others are doing
- > different from, e.g., a multi-user database

Notion of *collaborative task*

- Users work towards the same goal
- Implicit or explicit coordination of their actions

Types of shared editors

Different document types: text, graphics, spreadsheet, etc.

Synchronous: Changes immediately visible to all

Asynchronous: Changes visible to others at a later time

Homogeneous: All users must use the same software

Heterogeneous: Users can use different software

Collaboration-aware: Include group awareness features

Collaboration-transparent: No group awareness features

The notion of congruence

Stefik et al., 1987

View congruence

Part of the document being viewed

Display space congruence

Organization of the windows

Time of display congruence

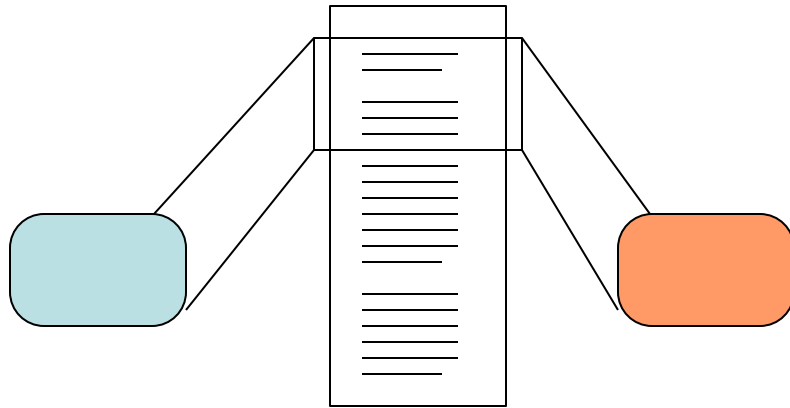
When changes are seen by other users

Subgroup congruence

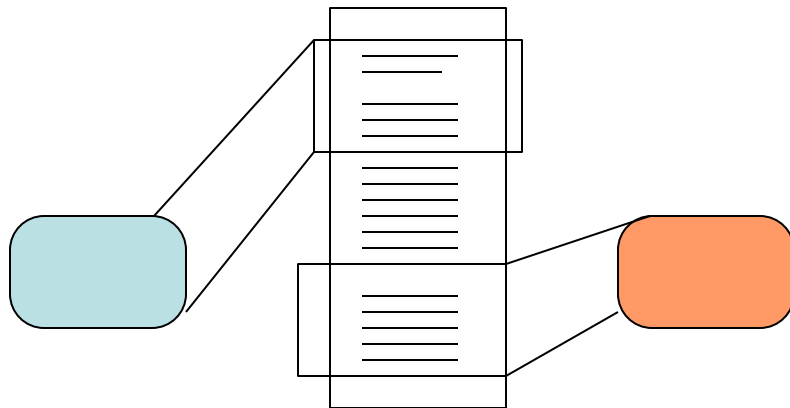
Users who see the changes



WYSIWIS / WYSIAWIS



WYSIWIS
Strict view congruence



WYSIAWIS
Relaxed view congruence

Sample shared editors (historical)

Text, asynchronous (different time)

- Quilt (Leland, Fish & Kraut, 1988)
- Prep (Neuwirth et al., 1989)

Text, synchronous (real-time)

- Grove (Ellis, Gibbs & Rein, 1989)
- ShrEdit (McGuffin & Olson, 1992)
- SASSE (Baecker et al., 1993)

Graphics, synchronous (real-time)

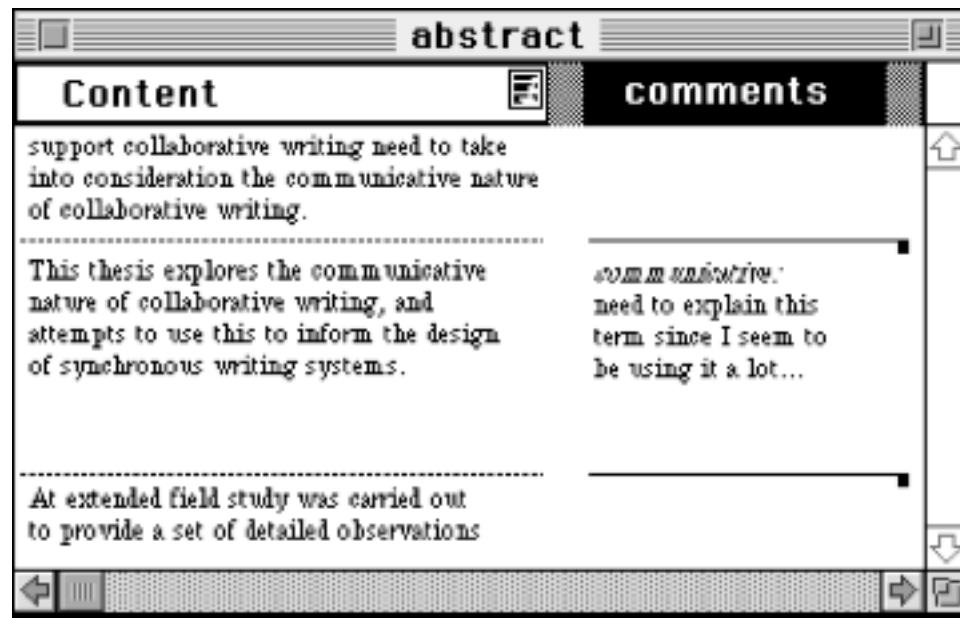
- GroupDesign (Karsenty & Beaudouin-Lafon, 1992)

Group Outline Viewing Editor

- Concurrent editing at the character level
- Private, Shared and Public views
- Clouds to show the activity of other users
- Aging text: blue at first, then progressively black

Asynchronous text editor: Prep

Neuwirth et al., 1992

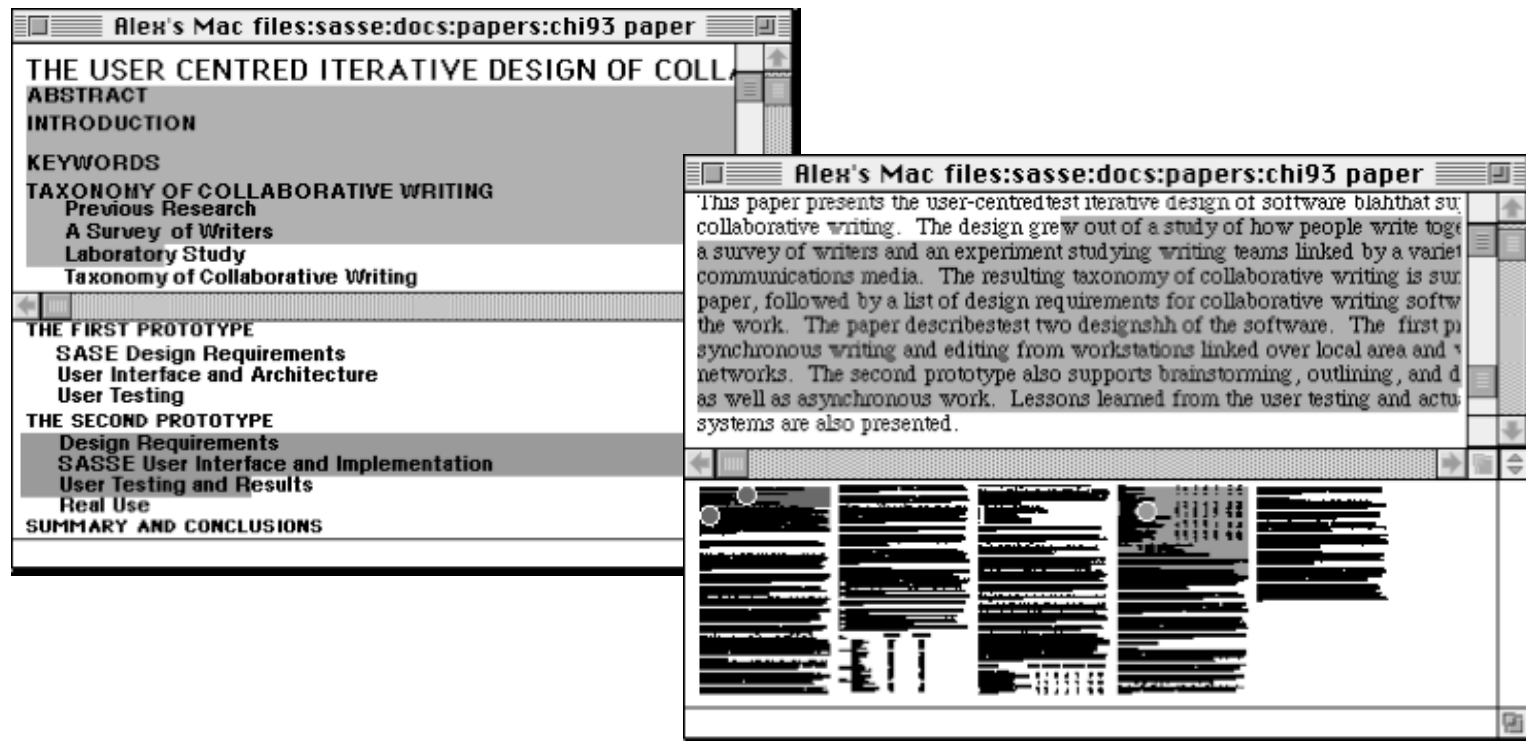


Real-time text editor: Sasse

Baecker et al., 1993

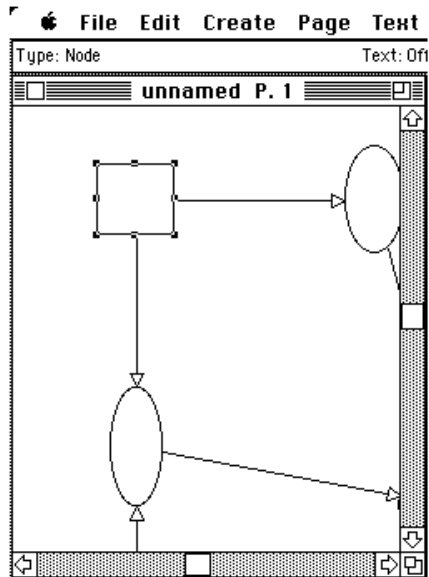
Group-awareness widgets

- Scrollbars
- Radar view



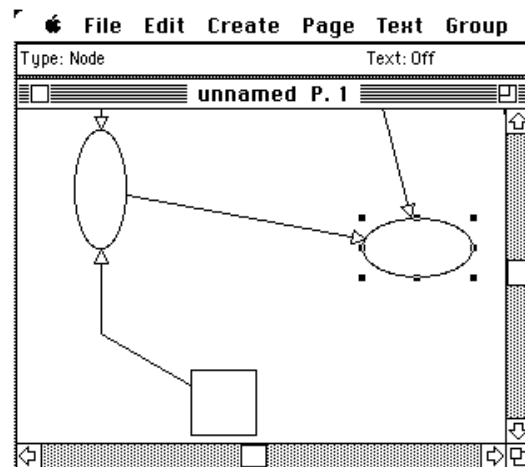
Real-time graphics: GroupDesign

Karsenty, 1992

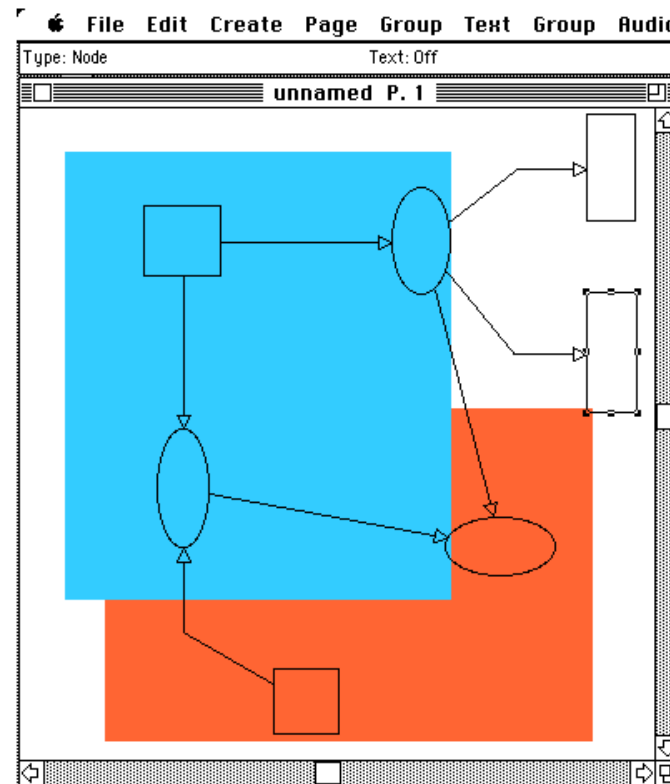


Alain

- Christophe
- Alain
- Michel



Michel



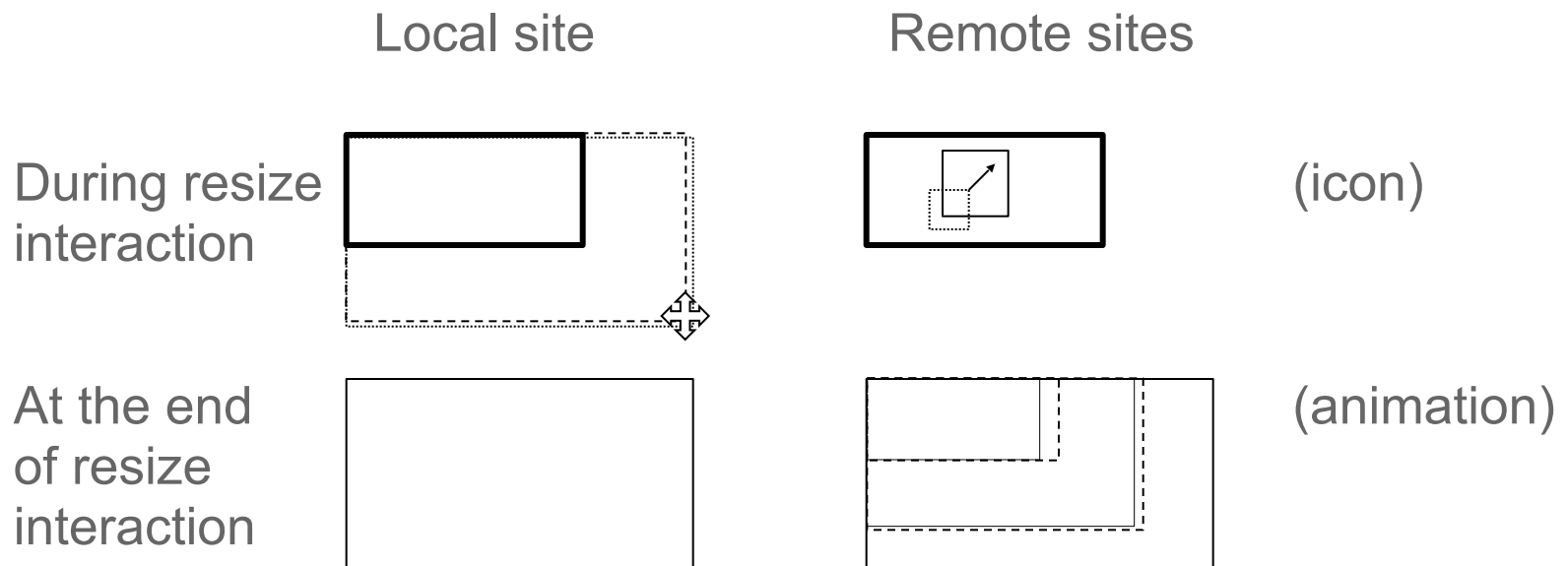
Christophe

GroupDesign

Karsenty, 1992

Group-awareness features:

- Show participants as colors
- Immediate feedback of commands for the local user
- *Echo* of the command for the other users, until completed



Single-display groupware

Connect multiple input devices to a single computer+display
Useful in colocated situations, e.g. classrooms and meetings
Also applies to tabletop interfaces

MMM (Bier & Freeman, 1991)
fine-grain shared editing

KidPad (Druin et al.): local tools

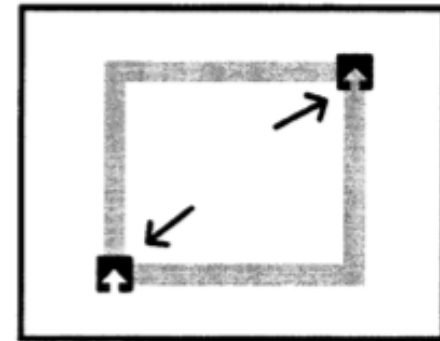
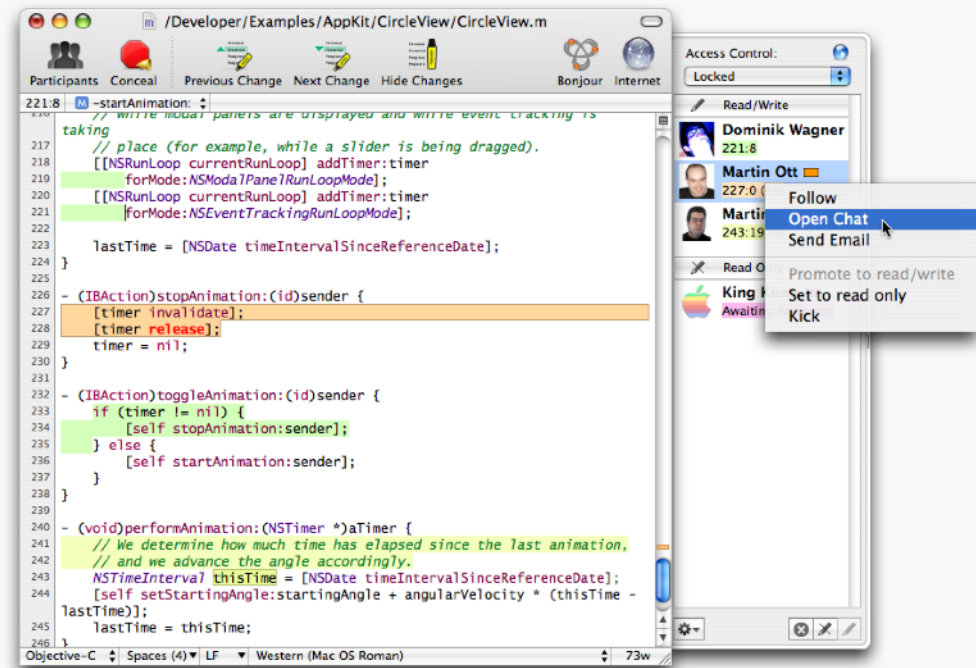


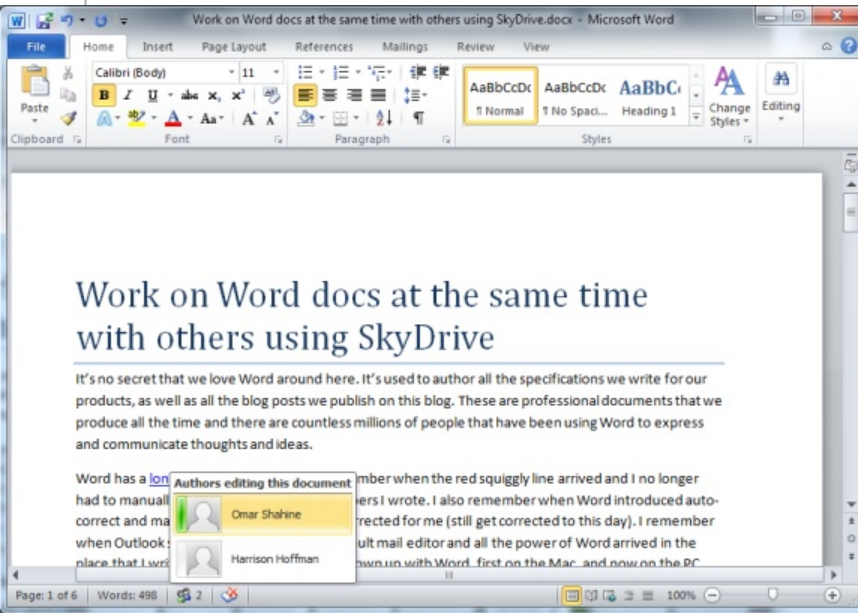
Figure 4. Two users stretching a rectangle at the same time.

Modern systems

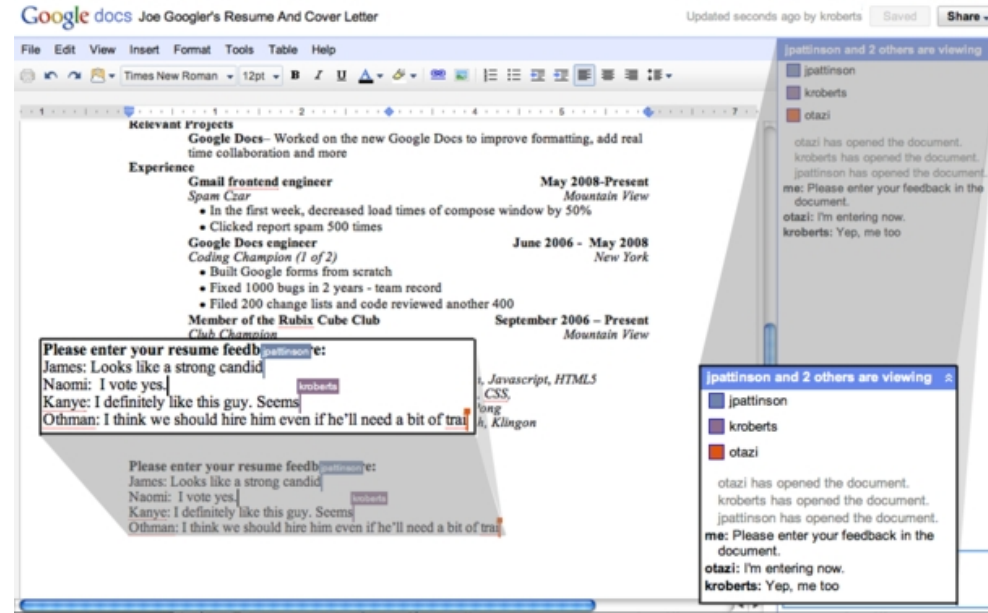
SubethaEdit



Microsoft Office



Google docs



Problems of modern systems

Homogeneous

All users must use the same application

Mostly cloud-based

Who owns your documents and where are they?

What if you do not have network access?

Do not support different levels of *coupling*

Strong coupling: pure WYSIWIS

Loose coupling: WYSIAWIS

Very loose coupling: asynchronous

Implementation of real-time groupware

Approaches

Collaboration-transparent system

- Wrapping a single-user application
- Screen and window sharing
- Turn taking
- Example: *VNC*

Collaboration-aware system

- Designed from the start for collaborative work
- Consistency of distributed copies
- Robustness: a failure of a distant network or computer should not affect the local user
- Example: *Google Docs*

Some vocabulary

Participant: a user in a session

Session: one or more documents, edited by one or more users

Invitation: giving a user access to a session

Floor control: policy for managing input from multiple users

Turn-taking: Floor control where one user can edit at a time

Telepointer: visualization of one's cursor on other users' screens

Coupling: how local actions are tied to remote actions

Response time: time for an action to be executed locally

Notification time: time for an action to be executed remotely

Replication: transparently managing multiple copies of a document

Robustness: sensitivity to remote faults

Implementation

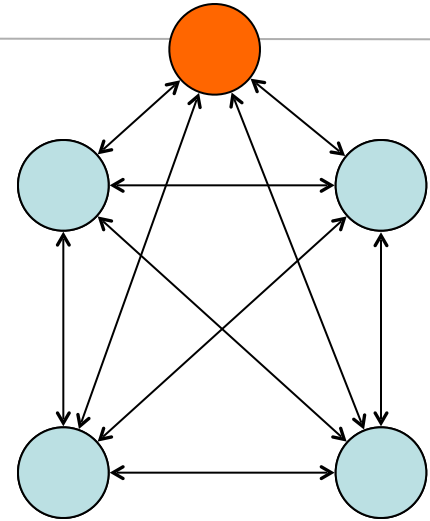
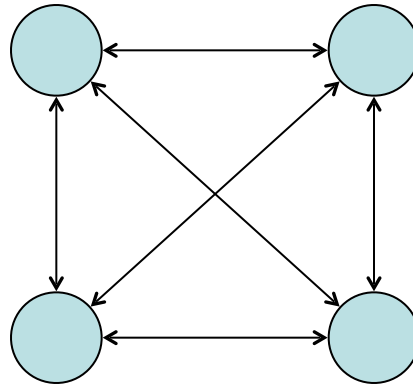
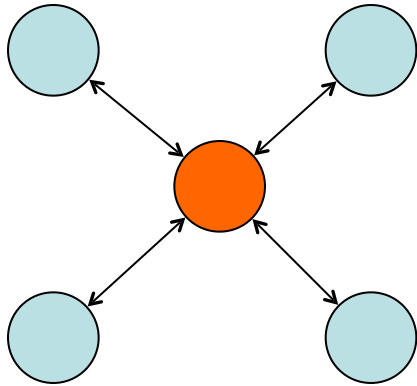
Some similarities with operating systems and databases:

- Several users,
geographical distribution,
concurrent access,
replication,
faults...
- BUT groupware tries to be *transparent*, i.e. not hide users

Specific issues:

- Group awareness
 - View congruence (WYSIWIS, WYSIAWIS)
 - Feedthrough (telling other users what I am doing)
- Latecomers
 - Getting users that arrive during the session up to speed

Implementation



Three main types of software architecture:

- **Centralised:**
simple, but low response time, brittle
- **Replicated** (peer-to-peer):
good response/notification time, but complex
- **Hybrid:**
mostly replicated with some centralized functions

Managing conflicts

Problem: consistency of distributed data

Each site generates events and sends them to other sites

Each site must execute the events so that the result is consistent across sites

Two classes of algorithms

- pessimistic (locks)
- optimistic (events + undo)

Optimistic algorithms:

- optimized undo/redo, e.g. ORESTE (GroupDesign)
- operational transformation, e.g. dOpt (GROVE)
- Conflict-free Replicated Data Types - CRDTs

Causality and logical clocks

Strong notion of causality

If A happened before B, then A must be executed before B
(because A may have influenced B)

Total ordering of events: Lamport's logical clocks

One logical clock per site (counter)

Incremented for each local event, Sent with each event

When an event arrives with a timestamp t

if $t > \text{localClock}$ **then** $\text{localClock} \leftarrow t + 1$

Timestamp defines a partial order of events

Turned into a global order with an ordering of sites

$(t_1, s_1) < (t_2, s_2)$ **iff** $t_1 < t_2$ or $(t_1 = t_2$ and $s_1 < s_2)$

Undo-redo algorithm

Principles

Every operation op must have an inverse op^{-1}

Each site maintains a history of events

$(op_1, t_1, s_1) \dots (op_n, t_n, s_n)$

When an event arrives out of sync

(op_i, t_i, s_i) with $(t_i, s_i) < (t_n, s_n)$

Undo the operations between i and n

Execute op_i

Redo operations between i and n

Principle

- Consistent state when the system is quiescent (all sent messages have been received and processed)
- Uses Lamport timestamps for total ordering
- Undo/redo when a message arrives out of order

Optimizing undo/redo

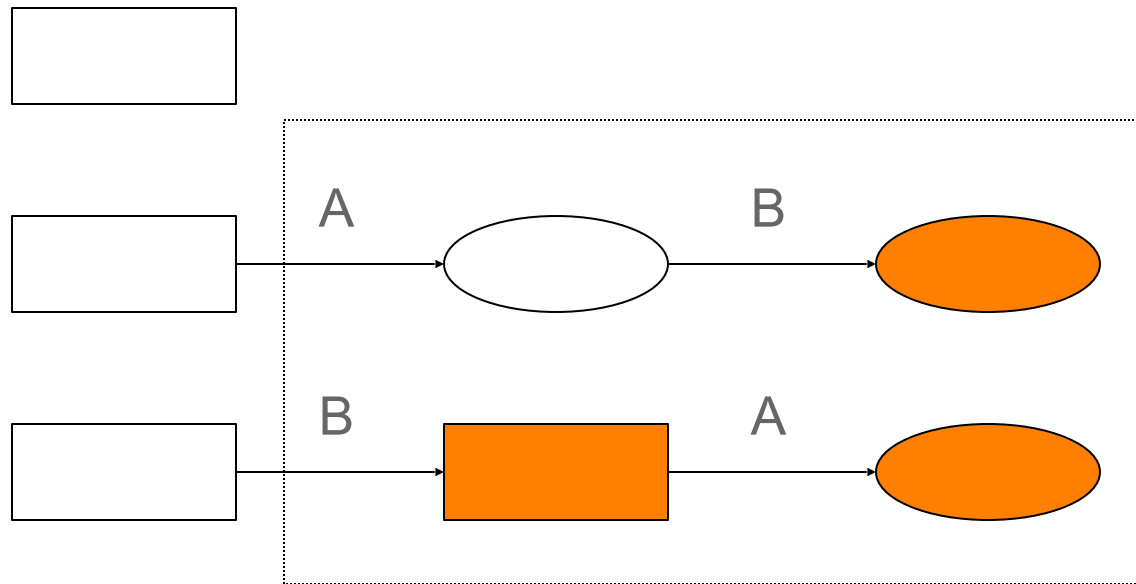
- Concept of *compatible order*
- Take advantage of *commutativity* and *masking* between operations
- Use total order in case of a conflict

ORESTE : commutativity

A changes the shape to an ellipse

B changes the color to orange

Total order is A then B



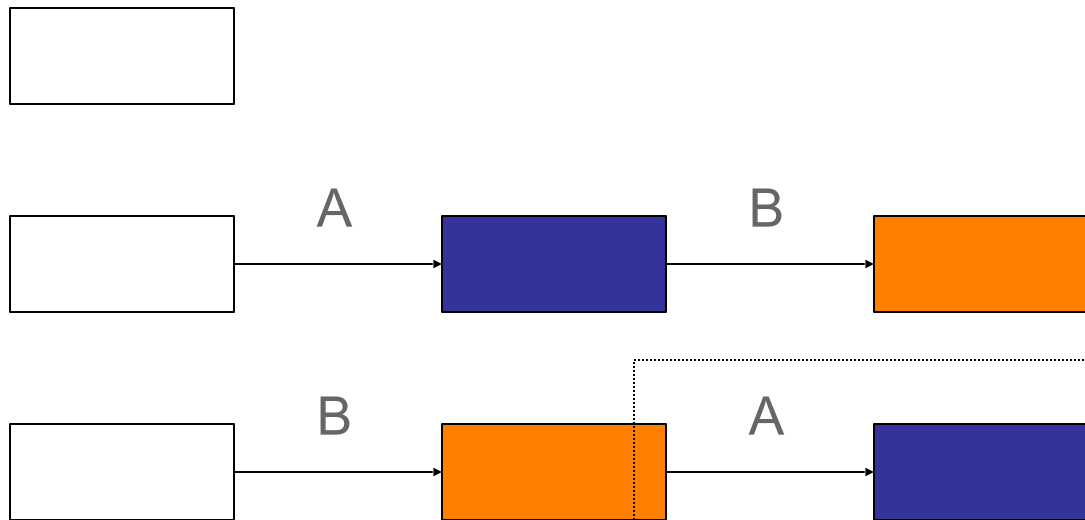
A and B commute

ORESTE : masking

A changes color to blue

B changes color to orange

Total order is A then B



A can be ignored because it is masked by B

Text editing: problem

Text is a sequence of characters

Each user represented by the offset of his/her cursor

Basic operations:

Move cursor forward, backward

Insert character

Delete character

Problem:

Site A

Hello |w|orld

Hello m|world (A inserts m)

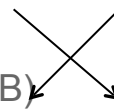
Hello |w|orld (A receives delete B)

Site B

Hello |w|orld

Hello |orld (B deletes character)

Hello |m|orld (B receives insert m at A)



Text editing: solving the problem?

When inserting at C, cursors after it should move to the right

When deleting at C, cursors after it should move to the left

Site A

Hello |w|orld

Hello m|w|orld (A inserts m)

Hello m||orld (A receives delete B)

Site B

Hello |w|orld

Hello ||orld (B deletes character)

Hello m||orld (B receives insert m at A)

Is this sufficient?

Unfortunately not:

Problems occur when users move their cursors

Text editing: not solving the problem

Cursor motion includes *relative* information

This leads to different results depending on event order

Site A

Hello w|o|rld

Hello wo|rld (A moves right)

Hello w|rld (A deletes character)

Hello |rld (A receives delete B)

Site B

Hello w|o|rld

Hello w|rld (B deletes character)

Hello wr|ld (B receives move A right)

Hello w|ld (B receives delete A)



The resulting text is the different,
and the cursors are in different positions!

Solution: Operational Transform (OT)

Ellis et al., 1989

Total ordering of operations (Lamport timestamps)

When an operation arrives out of order, it is *transformed*:

It is modified to take into account the effects of the operations that have occurred since it was issued

For each pair of operations op_1 , op_2 ,
where op_2 arrived after op_1 but occurred before it,
we need a transformation $T(op_1, op_2) = op'_2$ so that
 $op'_2(op_1(\text{text})) = op_1(op_2(\text{text}))$

When an operation arrives, it is transformed by those that have occurred since then

Note: this requires a potentially unbounded history buffer

Operational Transform: example

Forward transformation: include impact of op2 into op1

$T(\text{insert}(p1, c1, ts1), \text{insert}(p2, c2, ts2))$:

if $(p1 < p2)$ or $(p1 = p2 \text{ and } ts1 < ts2)$

then return ins $(p1, c1, ts1)$

else return ins $(p1+1, c1, ts1)$

Backward transformation: exclude impact of op2 from op1

$T^{-1}(\text{insert}(p1, c1, ts1), \text{insert}(p2, c2, ts2))$:

if $(p1 < p2)$ or $(p1 = p2 \text{ and } ts1 < ts2)$

then return ins $(p1, c1, ts1)$

else return ins $(p1-1, c1, ts1)$

Operational Transform: example

Basic operations include the character position
Cursor positions are only managed locally

Site A

Hello |world

Hello a|world (A inserts a at pos 6)

A receives insert b at pos 6 in order

Hello ba|world (A inserts b at pos 6)

Site B

Hello |world

Hello b|world (B inserts b at pos 6)

B receives insert a at pos 6 out of order

Hello b|aworld (B inserts a at pos 7)

Note that each cursor is after the character inserted by the user.

Operational transform

Writing the transformations is hard

Proving that they are correct is even harder (in fact, most are not!)

Properties:

Causality preservation: operations that depend on each other are executed in the same order at each site

Convergence: same state at each site when all messages have been processed

Intention preservation: matching what the user meant

A free Javascript library: ShareJS - github.com/share

Other libraries exist for other languages

Other approach: CRDTs

Shapiro et al., 2011

Conflict-Free Replicated Data Types

Idea: data types designed such that independent replicas can be updated without coordination, and it is always possible to resolve inconsistencies

Two types: Operation-based and State-based CRDTs

We focus on **operation-based CRDTs**

We assume that the transport layer does not lose nor duplicate messages

We use logical clocks to tag messages

Example CRDT: LWW-Record

Last-Write-Wins Record represents an object mapping property names to their value

Operations:

Set(obj, prop, value)

Get(obj, prop)

obj	updated
p1: v1	ts1
p2: v2	ts2
...	...
pn: vn	ten

Implementation:

Each property has a value and logical clock of last update

op("set", ts, obj, prop, val):

if (obj.updated(prop) < ts) obj[prop] = val; obj.updated(prop) = ts

op("get", ts, obj, prop):

return obj[prop]

Example CRDT: OR-Set

Observed-Remove Set: set of values

Each value can be in the set at most once

If it has been removed, it cannot be added again

Operations: `add(set, elem)`, `remove(set, elem)`, `has(set, elem)`

Implementation:

Each element has a list of add-tags and remove-tags

op("add", ts, set, elem): add "ts" to the set of add-tags of elem

op("remove", ts, set, elem): copy the tags in the add-tags list of elem to the remove-tags list of elem => Tombstone

op("has", ts, set, elem): return true if add-tags - remove-tags is non empty, false otherwise

Example CRDT: RGA

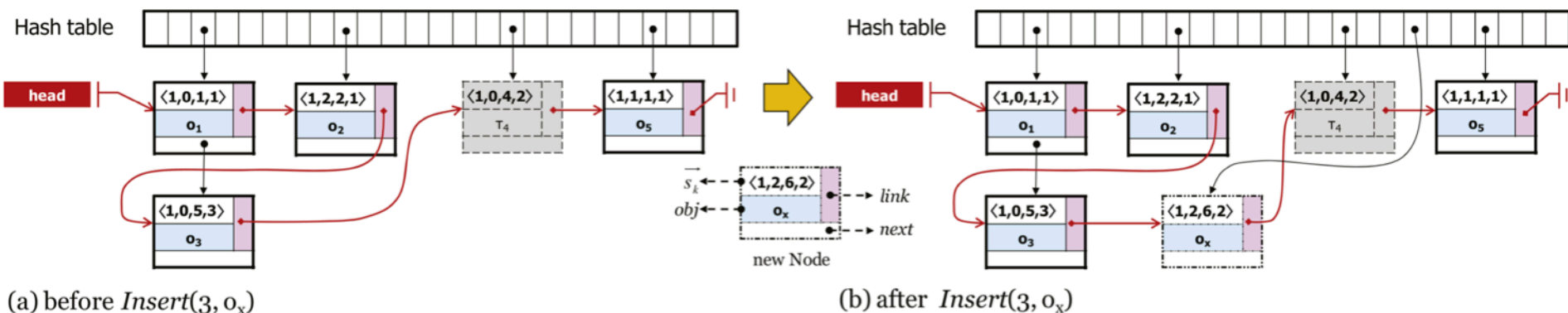
Replicated Growable Array: an ordered sequence of values where values can be inserted and deleted

Operations: $\text{insert}(\text{seq}, \text{afterElem}, \text{elem})$, $\text{remove}(\text{seq}, \text{elem})$

Implementation: complex!

uses a hash table and a vector of timestamps

must keep tombstones for elements that have been removed



Summary

Real-time shared editing is complex!

Maintaining consistency among replicas depends on many factors:

- What type of network? (reliability)
- How many prospective simultaneous users? (scalability)
- Connected vs. disconnected mode? (resilience)
- What type of data to be shared?

The algorithms are complex and sometimes wrong!

Trust existing libraries rather than build your own

Groupware toolkits

Groupware toolkits

Provide *groupware widgets* to support group awareness
Embed concurrency algorithms (sometimes)

Examples:

DistEdit (Prakash, 1990)

Suite (Dewan, 1990)

Rendez Vous (Patterson et al., 1990)

GroupKit (Roseman & Greenberg, 1992)

MEAD (Bentley et al., 1994)

Prospero (Dourish, 1996)

DAC (Tronche, 1998)

WebStrates (Klokmose et al., 2015)

GroupKit

Developed at the University of Calgary GroupLab

Toolkit developed in Tcl/Tk

- Prototyping and development of shared real-time applications
- Research and teaching about CSCW

Features

- Session management (participants joining and leaving)
- Supports data distribution (1:1, 1:n)
- Specific widgets for collaborative interaction

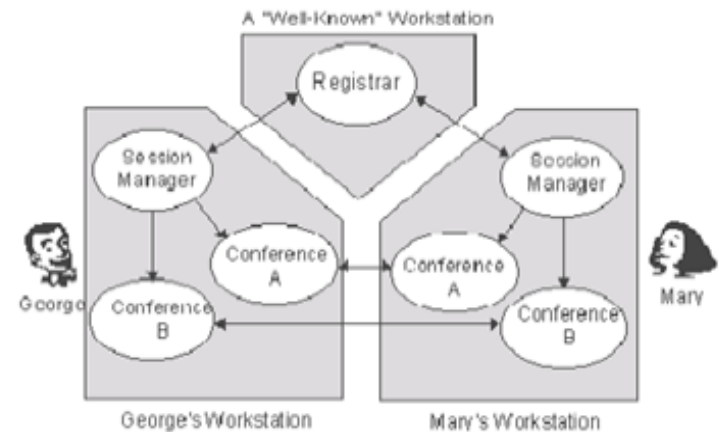
Available: *www.groupkit.org*

GroupKit : architecture

Registrar : centralized process accessible by all computers

Session manager : process managing conferences and access control for one participant

Conference : replicated process managing a single conference

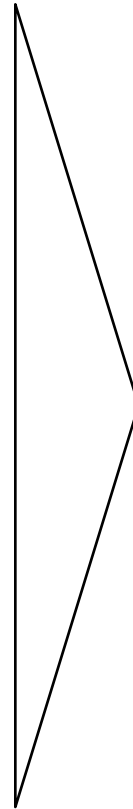


GroupKit : awareness widgets

Who is participating?
Where are they?
What can they see?

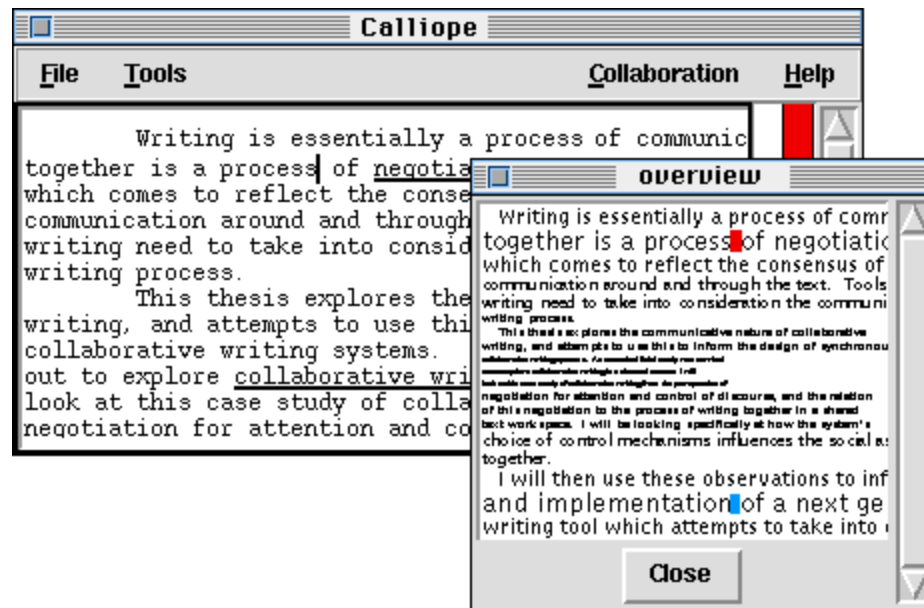
What is their activity level?
What do they do?
What do they need?

What are they going to do?
What can they do?

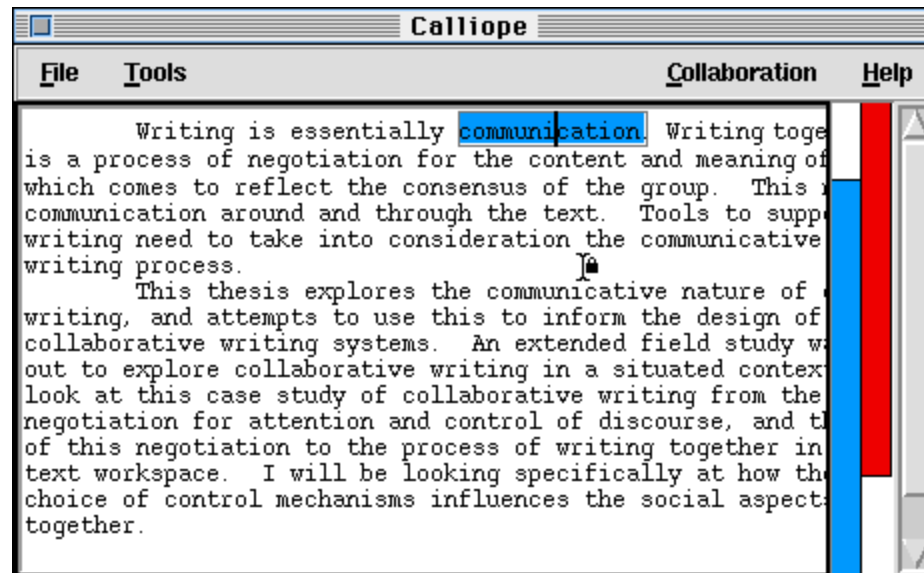


Telepointers
Multi-scrollbars
Radar views
Fish-eye views

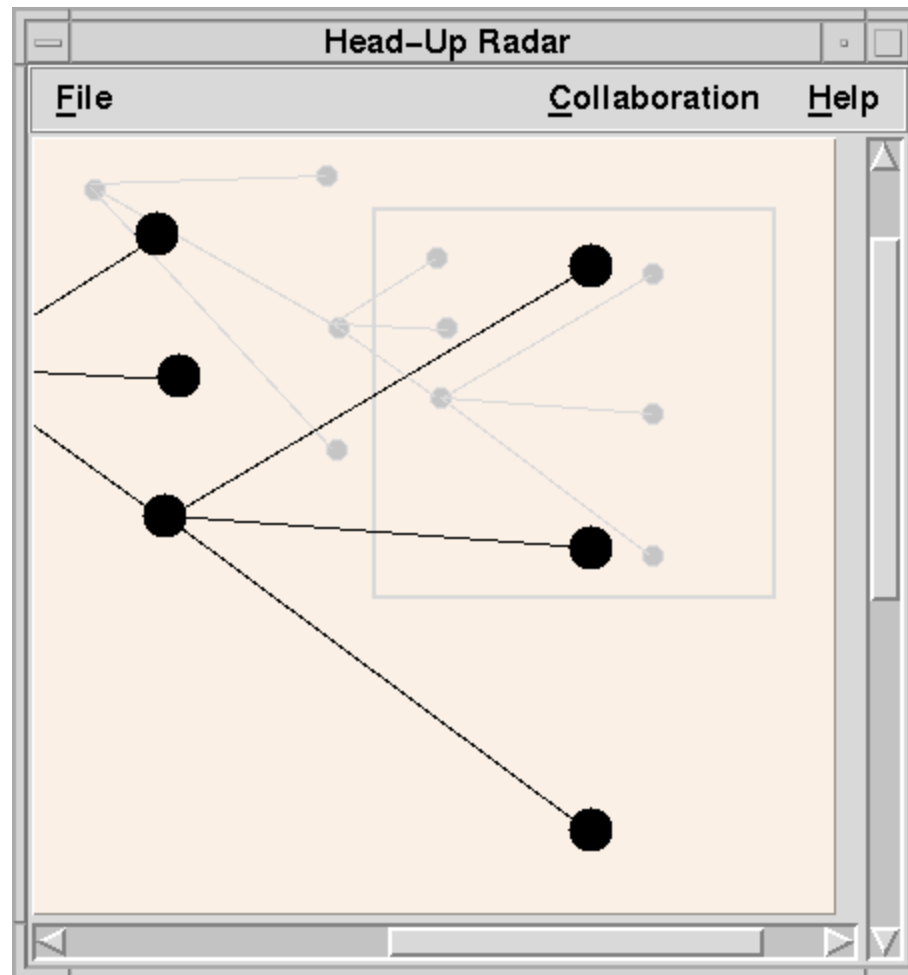
Telepointers



Multi-scrollbars



Radar view



Fish-eye view

The image shows a screenshot of a graphical user interface with three windows. The largest window, titled "Fish-eye File Viewer", displays a document with a fish-eye view. The document text is distorted to fit, with a central section being larger and more legible. Three arrows point to specific sections of the document, labeled as "Carl's focus", "Saul's focus (local user)", and "Andy's focus". The "Carl's focus" arrow points to the top paragraph. The "Saul's focus" arrow points to the section header "2. Workspace Awareness". The "Andy's focus" arrow points to the bottom paragraph. The "Fish-eye File Viewer" window has a menu bar with "File", "View", "Collaboration", and "Help". At the bottom, it shows "Link Views" and "Line: 157".

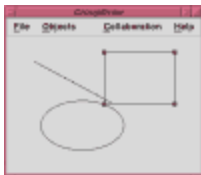
The "Open Registration" window is positioned above the "Fish-eye File Viewer" and contains two lists: "Conferences" and "Participants". The "Conferences" list includes "Fish-eyeNew". The "Participants" list includes "Carl", "Andy", and "Saul Greenberg". Below these lists is a field labeled "You are:" with the value "Saul Greenberg".

The "Others Fisheye" window is positioned to the right of the "Fish-eye File Viewer" and displays "Their Font Size: 10" and "Visible Lines: 4". It has a slider control and a "Done" button.

GroupKit : applications



Brainstorming
Text chat



Drawing (bitmaps or vectors)
Graph editing



File browsers
Text editors



Games (tic-tac-toe, cards, tetrominos)

Shareable Dynamic Media

Content that is inherently shared

No distinction between application and document

Collaboration, sharing and distribution across devices

Webstrate = Web Substrate

Web document served by a webstrate server

Any change to the DOM of a document is replicated on any client of that document

Transclusion: a document can be embedded into another document, and is still editable

Webstrates

Accompanying video for the paper
Webstrates: Shareable Dynamic Media

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UIST 2015

Conclusion

Shouldn't shared editing be part of every software application?

Is the move towards cloud-based applications a good thing?