CS-477

Reinventing Interactive Systems Instrumental Interaction and Co-Adaptive Systems

Course 5: Collaborative Interaction

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For today

Readings:

Tsandilas, T., Letondal, C. and Mackay, W. (2009)

Muslnk: Composing Music Through Augmented Drawing. In CHI'09, Proc. ACM Human Factors in Computing Systems, pp. 819-828.

Nardi, B. and Miller, J. (1991)

Twinkling lights and nested loops: Distributed problem solving and spreadsheet development

International Journal of Man-Machine Studies 34: 161–184.

Activity:

Develop a branching storyboard and begin video prototyping

Course	Course Outline				
I April	Topic Instrumental interaction	Exercises Deconstructing interaction			
8 April	and co-adaptive systems	ldea generation			
15 Apr 22 Apr	il Learning il User innovation	Design ideas & scenarios Design scenarios			
29 Apr	il Collaborative interaction	Video prototypes			
6 May		Generative walkthroughs			
13 May 20 May	1 0	Function-interaction tables Alternative video prototypes			
27 Ma _y		Final video prototypes			
3 June	Final presentations				

What we'll do today

10 min	Co-Adaptation
10 min	User innovation (Musink)
10 min	Collaborative appropriation (Twinkling Lights)
20 min	Creating a co-adaptive color picker
30 min	Create a branching design scenario
	Identify 'interaction points'
	Choose three design alternatives at each point
25 min	Begin shooting the video prototype
5 min	Conclusion and homework for next week

Co-adaptive systems

Users *adapt* to a new system they **learn** to use it

Users *adapt* the new system to their own needs they **appropriate** it and change it

Co-adaptive phenomenon

Similar to the concept of biological **co-evolution** ... but without the DNA

Anaerobic bacteria change the atmosphere making it possible for aerobic bacteria to emerge

Users change spreadsheets from an addition tool to a tool for exploring 'what if' scenarios

We can **design** co-adaptive systems

That help users to **learn** new technology

- ... by adding dynamic feedback
- ... by adding in-context feedforward

That help users to appropriate new technology

- ... by providing hooks for customization
- ... by providing flexibility in the face of change

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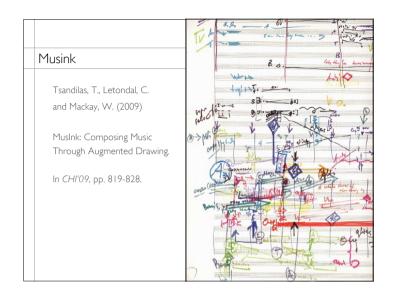
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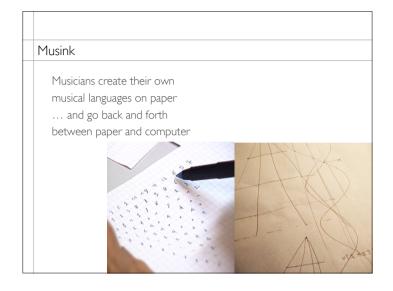
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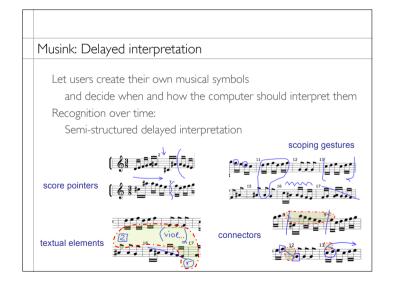
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Twinkling Lights

Study of spreadsheet users

What is unusual about spreadsheets?

How do users appropriate them?

How do users collaborate?

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Co-adaptive systems: appropriation

How can we make the





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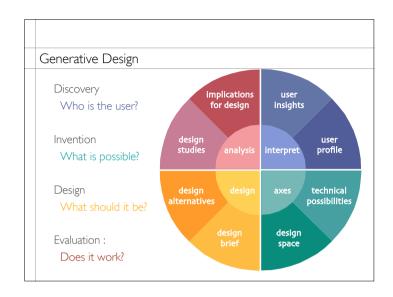
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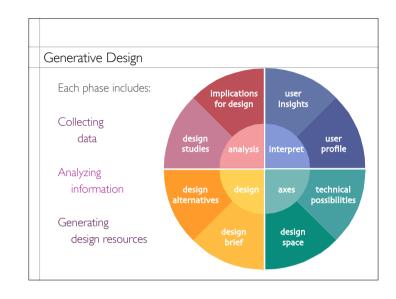
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	o explore:
I. Creativity:	Help designers generate alternative design
2. Procedures:	Help emergency staff follow checklists
3. Decision making:	Help people negotiate a choice

Creating scenarios Create a realistic account, ideally grounded in real-world observation of users, of a series of activities that illustrate and challenge the use of a new tool Goal: to help you think through interaction issues NOT to 'sell' the prototype Techniques: Extreme users Theme and variations Breakdowns

Regular storyboard		Title User(s) Situation
Identify key interaction points in the scenario		Establishing shot First interaction
Examine the key ideas from the design space		Closeup shot Second interactio
(brainstormed ideas) Illustrate the interaction between user and		Mid-range shot Third interaction
novel system Describe key issues		Wide shot Forth interaction
on the right		Final credits

Reminder: Encapsulating interaction
Encapsulating interaction involves three basic principles:
Reificiation take an action and turn it into an object that can be manipulated. Example: action of scrolling can be turned into a scrollbar.
Polymorphism let interactive objects perform coherently with different inputs Example: copy-pastse object that can handle text, graphics and video.
Reuse capture previous interaction sequences & turn into reusable objects Example: capture series of paragraph settings, turn them into reusable style

Scott McCloud: Making Comics		
Choice of:		
Moment	Show what matters, omit everything else	
Frame	Create a sence of place, position & focus	
Image	Evoke characters, objects, environments	
Word	Communicate ideas, voices & sounds	
Flow	Guide reader, create an intuitive experience	

Branching storyboard		
Consider: alternative ideas extreme uses effect of different situations breakdowns		
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